# 2014-15
# Annual Report

## Fire and Emergency Services – Newfoundland and Labrador

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I am pleased to present the Annual Report for Fire and Emergency Services-Newfoundland and Labrador (FES-NL) for the fiscal year ending March 31, 2015. This report was prepared under my direction, in accordance with the *Transparency and Accountability Act*. As Minister Responsible, I am accountable for the results that are contained within.

FES-NL's vision is a province where citizens, communities, partners and governments are prepared to deal with, respond to and recover from emergencies, disasters and fires so that people, property and environment are protected. All of us have a role to play when it comes to being prepared for the unexpected.

Throughout this reporting period FES-NL made great progress on strengthening support for municipal fire protection services and emergency management activities. This report provides an overview of key results achieved during the reporting period and highlights a number of successes and achievements, many of which could not be reached without the partnerships FES-NL has with its primary clients and key stakeholders. It also includes financial information for the fiscal year 2014-15.

Thank you to the staff of FES-NL and all others who are committed to enhancing emergency management and fire protection capacity throughout Newfoundland and Labrador.

Darin T. King
Minister

*Modern firefighting vehicles come in a variety of styles with capabilities tailored to specific needs, such as rural response units, pumpers, tankers, and ladder trucks.*

Fire and Emergency Services-Newfoundland and Labrador (FES-NL) is tasked with developing and maintaining a modern and robust emergency management system in the province, in collaboration with agency partners and stakeholders, in planning against, preparing for, responding to and recovering from emergencies, disasters and fires.

FES-NL is primarily responsible for both the provision of emergency preparedness and emergency response, planning, and training, and for a leadership role in the coordination of fire protection and fire prevention services throughout the province. In addition, FES-NL is responsible for the maintenance of the business continuity plan for the Government of Newfoundland and Labrador so as to provide for the availability of its essential services if impacted by a disruption in service or emergency event. FES-NL is also responsible for the maintenance of an emergency management plan for the Province.

As of March 31, 2015 FES-NL had a staff complement of 25 staff; 12 females and 13 males. It is headquartered in St. John's (18 staff) and operates offices in Clarenville (1 staff), Grand Falls-Windsor (2 staff), Deer Lake (3 staff) and Happy Valley-Goose Bay (1 staff).

Current expenditures in this reporting period were $11,356,775 and were associated with Executive Support, Fire Services, Emergency Services, Disaster Assistance and Fire Protection Vehicles and Equipment. Provincial expenditures related to Disaster Financial Assistance Arrangements (DFAA) may be eligible for partial Federal Government reimbursement up to 90 per cent as per the DFAA cost-shared ratio (more information below under Lines of Business). For 2014-15 DFAA revenue, refer to page 7.

For detailed financial information for the fiscal year ending March 31, 2015, please see Financial Statements at the end of this report.

## Mandate

The *Emergency Services Act* (the Act) was proclaimed on May 1, 2009, and established FES-NL. The mandate of FES-NL is to develop and maintain a fire and emergency management system in Newfoundland and Labrador to mitigate against, prepare for, respond to and recover from fires and other emergencies. The Act further mandates FES-NL to develop and maintain a business continuity plan for the government of the province and an emergency management plan for the province (available on line at FES-NL website). The Act further states that the agency has and shall exercise those powers and duties vested in the *Fire Protection Services Act*. The duties and responsibilities of the Fire Commissioner are outlined in the *Fire Protection Services Act*, as amended during the reporting period through the *Emergency 911 Act*.

*Rescue vehicles are used to quickly transport firefighters and equipment to the scene of a fire or emergency.*

In fulfilling its mandate, FES-NL delivers the following distinct lines of business which encompass a wide variety of programs and services. Please note, some programs and services identified below may be subject to an application process, eligibility requirements, a request, or subject to the availability of resources. For further information, please contact FES-NL at 709-729-3703 or 709-729-1608.

FES-NL is the agency within the Provincial Government that promotes awareness and provides education, training and certification services to the general public, communities, emergency responders and the fire service. The agency assists individuals, communities and governments with the means and knowledge required to prepare themselves for and respond to a future disaster or emergency (emergency preparedness), and delivers various fire safety and public education programs.

With regards to the fire service in the province, FES-NL conducts fire services training, Hazardous Materials Response Training, and certification and testing. Some of its training standards are developed and set by the agency itself while others are adopted from national standards. FES-NL also provides training and education programs such as Basic Emergency Management (BEM), Emergency Operations Center Management (EOCM), Public Information Officer (PIO), and incident management training for emergency response personnel. FES-NL also works with a variety of external partners to provide advanced accredited fire and emergency management training.

Fire Services | Emergency Management | Support Services

FES-NL fulfills a number of planning, response, recovery and support functions under its fire and emergency management and support services line of business. As with the previous line of business, it assists individuals, communities, private sector and governments with the means and knowledge required to prepare themselves for and respond to a disaster or emergency. It may also assist in the management of an emergency or disaster in partnership with the affected area. FES-NL may manage and/or support any large scale emergency or disaster and coordinates the activities and operations with first responders and service providers; this includes the coordination of multi-disciplinary and multi-jurisdictional response.

FES-NL delivers the Newfoundland and Labrador Disaster Financial Assistance Program (NL-DFAP) which may provide financial assistance for the restoration of property, land and buildings to pre-disaster state in the circumstance of an eligible adverse event. Expenditures may be recovered by the Provincial Government under the federal DFAA program. Under DFAA, the Government of Canada provides financial assistance to provinces and territories when the cost of dealing with an eligible disaster places an undue burden on the provincial economy; funds are received through an application and the claim process is administered by FES-NL and subject to federal eligibility requirements and federal audit. Effective February 1, 2015, the Federal Government implemented changes to the DFAA funding formula. The basic threshold for federal cost-sharing under DFAA increased from $1 per capita to $3 per capita, with 90 per cent coverage for events over $15 per capita, instead of $5 per capita. These thresholds will be adjusted for inflation each year. The new thresholds are reflected in the NL-DFAP which is available on the FES-NL website at http://www.gov.nl.ca/fes/emo/programs.html#nldfap.

FES-NL administers an Emergency Air Services Program whereby upon request from policing services, FES-NL will facilitate the access to air support for ground search and rescue activities for lost and missing persons. In these situations, FES-NL authorizes and pays for contracted air support arranged by the Air Services Division of the Department of Transportation and Works. It also authorizes and funds contracted air services to conduct ground search and rescue training, and to conduct adverse event assessment (such as a flood).

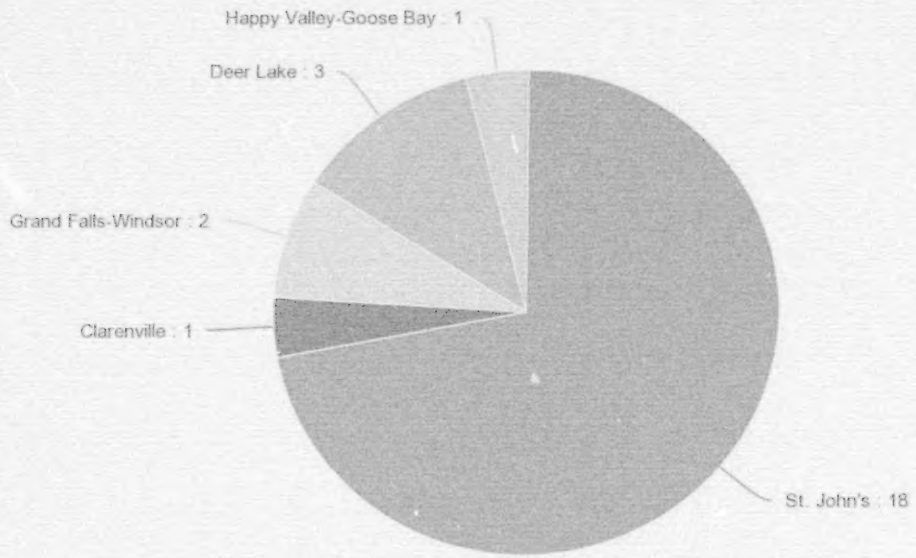
FES-NL conducts fire protection assessments on municipal, local service district and Inuit Community Government fire departments and the results are shared with those departments and their host local governments. The agency is also a source of advice for fire departments on organizational, technical or tactical issues. The agency also provides cost-shared funding for municipal firefighting equipment and firefighting vehicles under the Firefighting Equipment and Fire Protection Vehicle programs, respectively. These programs are application driven and follow an assessment process to assist municipalities in acquiring necessary firefighting resources. FES-NL continues to support members of the volunteer fire service through investments for Worker's Compensation premiums ($186,000 in fiscal year 2014-15) as well as Accidental Death Insurance premiums ($19,000 in fiscal year 2014-15).

FES-NL distributes long service awards to firefighters and administers the Firefighter Licence Plate Program. All volunteer and career firefighters throughout the province, which meet eligibility requirements, may apply to FES-NL for these recognitions. The long service award recognizes 20, 25, 30 and 35 years of service. The specialty licence plate, issued by the Motor Vehicle Registration Division of Service Newfoundland and Labrador, acknowledges that a vehicle is registered to a firefighter.

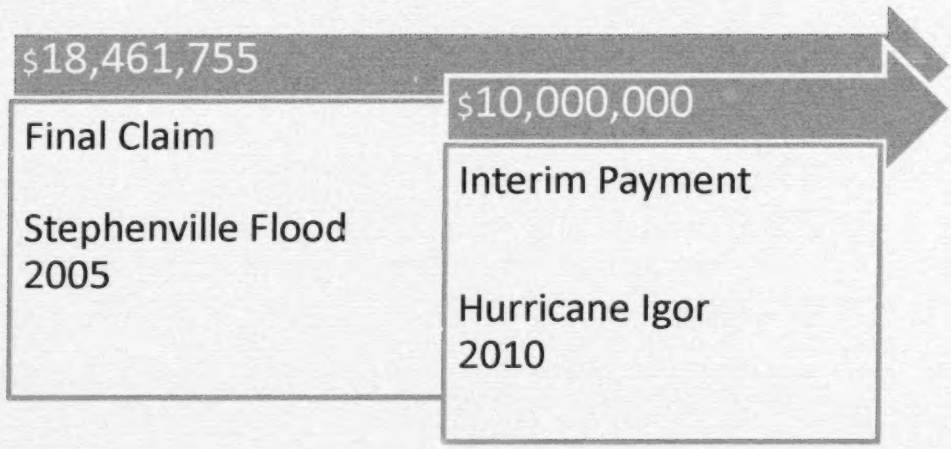
FES-NL provides facilitative and supportive services to Provincial Government departments and relevant agencies for the maintenance of business continuity plans (BCPs) and programs for the Government of Newfoundland and Labrador.

FES-NL performs a number of assessment, inspection, investigation, report and permit functions in the delivery of the regulation, enforcement and reporting line of business to ensure fire protection and life safety. Examples include compiling the provincial fire loss statistics and annual fire loss report, conducting fire investigations, conducting fire prevention and life safety inspections, fulfilling the legislated responsibility for fire protection services assessment and issuing a variety of permits and orders such as a permit to service fire protection equipment or building capacity orders. Furthermore, when a municipal council, local service district, Inuit Community Government or region has developed an emergency management plan and has approved it in principle, the plan must be submitted to the Director of Emergency Services for approval prior to adoption by that municipality, local service district, or region.

**Staff Distribution**




**FES-NL Revenue from DFAA in 2014-15**



FES-NL's Fire Service Report Management System (FSRMS) is for the recording and reporting of the number of fire department incident responses and fire loss statistics for Newfoundland and Labrador after fire departments supply that information to FES-NL. The *Fire Protection Services Act* requires municipal fire protection services to report fire losses to the Fire Commissioner. For the past two years, FES-NL worked with the Office of the Chief Information Officer to develop an online reporting system to assist fire departments in the reporting of incidents which was implemented in early January 2015.

The following fire fatality statistics represent fire deaths in this province in the calendar year 2014; this is consistent with the reporting period utilized by the Canadian Council of Fire Marshals and Fire Commissioners. FES-NL, through fulfillment of its mandate, works to improve fire safety in the province through such measures as regulation, inspections, training and financial support for firefighting vehicles and equipment.

| Place | Date | Cause | Male/Female/Child |
|---|---|---|---|
| Bonavista | January 6, 2014 | Undetermined | M – 1<br>F – 1 |
| Stephenville Crossing | January 11, 2014 | Accidental | F – 1 |
| St. John's | March 1, 2014 | Undetermined | M – 1 |
| Harbour Grace | August 15, 2014 | Incendiary | M – 1 |

**Please note: NFPA 921 Guide for Fire and Explosive Investigations section 19.2.1.4 states that whenever the cause of a fire cannot be proven to an acceptable level of certainty, the correct classification is "undetermined".*

For historical information, the chart below identifies the number of fire fatalities over the last 10 calendar years. (M=Male, F=Female, C=Child).

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|---|---|---|---|---|---|---|---|---|---|
| M-2 | M-2 | M-1 | M-4 | M-2 | M-6 | M-2 | M-2 | M-2 | M-3 |
| F-2 | F-1 | F-0 | F-4 | F-0 | F-1 | F-4 | F-2 | F-1 | F-2 |
| C-0 | C-0 | C-0 | C-7 | C-0 | C-4 | C-0 | C-0 | C-2 | C-0 |
| **4** | **3** | **1** | **15** | **2** | **11** | **6** | **4** | **5** | **5** |

**Vision**

The vision of FES-NL is a province where citizens, communities, partners and governments are prepared to deal with, respond to and recover from emergencies, disasters, and fires to protect the province's people, property and environment.

**Mission 2017**

The Mission Statement identifies the priority focus of the Minister for two business planning cycles: 2011-2014 and 2014-2017. In Budget 2007, government created FES-NL to help achieve progress towards its vision of a province better prepared to deal with a variety of emergencies, disasters and fires with the mission at that time to work towards the creation of a modern and robust fire and emergency management system. FES-NL will continue its work toward enhancing the development of a modern and robust emergency management system, building on its past achievements.

FES-NL's Mission remains consistent with government's strategic direction of improved emergency preparedness for all and reflects the key longer-term result that the agency is working towards. Emergency preparedness is the foundation to the development of a modern and robust emergency management system. Improving capacity for emergency preparedness is everyone's business – individuals, communities, organizations, businesses, governments, etc. In Newfoundland and Labrador, the fire protection services force is the backbone of our emergency management system – firefighters from municipal fire protection services are often the very first responders to emergencies of all types.

*The Provincial Government provides specialized equipment and training for firefighters who respond to incidents involving hazardous materials.*

However, firefighters are among many partners involved in emergency preparedness and response activities. There are many clients and stakeholders that need to be better prepared and one of the ways that this can be achieved is to improve communication of all those involved in the emergency management field. Lastly, in an effort to develop and maintain a modern and robust emergency management system, government has a legislative obligation to maintain both a Business Continuity Plan and a Provincial Emergency Management Plan for the Province of Newfoundland and Labrador.

**Mission**: By March 31, 2017, FES-NL will have further enhanced the development of a modern and robust fire and emergency management system.

**Measure**: Modern and robust fire and emergency management system is enhanced.

**Indicators**:

- Improved capacity for emergency preparedness
- Improved capacity for fire protection services
- Client and stakeholder communication is improved
- Business Continuity Plan is maintained and exercised
- Provincial Emergency Management Plan is developed

Shared commitments represent activities within the scope of FES-NL's day to day operations which could not be achieved without the participation and cooperation of its partners. Partners of FES-NL include all stakeholders in the fire and emergency services field including local governments, fire departments, first responders, critical infrastructure providers, various Federal and Provincial Government departments and agencies, police services, the private sector and many non-governmental organizations in Newfoundland and Labrador. Furthermore, FES-NL's shared commitments with these partners are linked to the Provincial Government s strategic direction of improving emergency preparedness for all citizens and communities of Newfoundland and Labrador.

Emergency Management and Fire Protection are by definition areas of shared responsibility. Only through the shared commitment of individuals, governments, and non-governmental organizations can FES-NL deliver on its mandate to develop and maintain a fire and emergency management system in Newfoundland and Labrador to mitigate against, prepare for, respond to and recover from fires and other emergencies.

In developing and supporting these essential partnerships, FES-NL continued to focus on two key issues in which it shares commitments with its clients, partners and stakeholders and which are consistent with its Business Plan 2014-17: support for municipal fire protection services; and, emergency management which includes planning, training and exercising. It also continued ongoing work with various Provincial/Territorial, Federal/Provincial/Territorial, and International working groups.

*Hurricane Igor was the most destructive on record in Newfoundland and Labrador.*

There are many challenges in the delivery of municipal fire protection services and FES-NL is committed to assisting local governments and their fire departments to determine if regionalization or sharing services may enhance current service levels. Sections 183 and 395 of the *Municipalities Act, 1999* identify the delivery of fire protection services as a local government responsibility. Therefore, Local Governments are responsible for determining the level and type of fire protection service they will offer, and for making decisions about the type of equipment and /or vehicle(s) they provide to their fire department. Local governments can decide whether to: establish a fire protection service within their community; purchase fire protection services from a neighbouring community; or, share fire protection services with one or more communities either formally, through a shared services agreement or mutual aid agreement, or informally through verbal agreement amongst themselves. Many areas already assist each other when responding to the emergency needs of residents. It is FES-NL's belief that with qualified guidance and advice, many communities may see an inherent value to further formalize or advance aid agreements to potentially provide an enhanced and more economically feasible approach to municipal fire protection services. More and more local fire departments throughout the province are recognizing the benefits of coming together to provide an improved service for residents.

The sharing of services is allowing communities to share costs, pool human resources, and educate residents for their personal safety. In 2014-15, FES-NL was once again committed to working with interested communities and regions to determine the best approach for their municipal fire protection service. At the end of the reporting period, approximately 30 communities are exploring the possibility of sharing regional fire protection services with the assistance of FES-NL.

The Department of Municipal and Intergovernmental Affairs led a review of the provincial/municipal fiscal framework during the reporting period. The review's objectives were to ensure the province has the appropriate structural and fiscal arrangements in place to enable effective, efficient, sustainable, and quality services for the people of Newfoundland and Labrador. The review required significant collaboration with external organizations and multiple government departments and agencies, including FES-NL. The results of the review (entitled "Community Sustainability Partnership") were to be announced after the end of the reporting period.

2014-15 saw the third phase of the Alarmed and Ready Campaign delivered throughout Newfoundland and Labrador. Alarmed and Ready is a fire prevention and public awareness campaign made possible through a partnership involving the Provincial Government, the Insurance Bureau of Canada (IBC), and the NLAFS. This campaign, while first piloted in 2012, to date has resulted in firefighters visiting close to 10,000 homes in 220 communities and distributing approximately 5500 smoke alarms. All three phases of the campaign were made possible through $45,000 in total funding from IBC. The *Fire Protection Services Regulations* requires all homes, cottages and cabins in the province to have smoke alarms on each level and in each sleeping area.

FES-NL, in partnership with nine host community fire department teams, continued to offer a provincial hazardous materials response (hazmat) program in the province. These hazmat teams are located in Channel-Port aux Basques, Corner Brook, St. Anthony, Grand Falls-Windsor, Gander, Marystown,

Clarenville, Conception Bay South, and Labrador City. FES-NL also maintained its own hazmat training and response unit out of the Deer Lake office. $16,956 was provided to the hazmat teams for required maintenance and operations.

FES-NL had an International Fire Service Accreditation Congress (IFSAC) accreditation and re-accreditation site visit at the end of May 2014. IFSAC is an international governing body that provides FES-NL the ability to certify firefighters and other emergency responders to international recognized standards.

While the work around the certification testing program is always ongoing, every five years FES-NL must submit an entirely new package of material for review by the accreditation site team. This required validation of each written test question and each performance skill test in every program area. A tremendous amount of work went into this project from FES-NL staff, FES-NL's network of regional instructors, and technical resource people. As a result of this work, the site team recommended un-conditional accreditation and re-accreditation for FES-NL's 20 programs that were submitted for review. This represented an increase of 5 program areas from the previous site visit in 2009. The site team's report was voted on by IFSAC at its fall 2014 meeting and FES-NL received accreditation and reaccreditation for all 20 programs.

FES-NL has been engaged in an emergency management planning agenda in partnership with local governments and emergency service providers throughout Newfoundland and Labrador for the past number of years. The *Emergency Services Act* requires that each municipality, local service district and Inuit Community Government (communities) as defined in the Act, must have an approved emergency management plan or be part of an approved regional emergency management plan. There are 447 communities that fall within this requirement. At the end of the reporting period, 284 communities had an approved emergency management plan (representing 90 per cent of the province's population). Of the 284 approved emergency management plans, there are 33 regional emergency management plans encompassing 142 communities which is an increase of 10 additional approved regional emergency management plans (38 more communities) since the last reporting period. There are also 139 communities engaged in emergency planning processes (representing 9 per cent of the province's population). This is an improvement from the last reporting period; an additional 2 per cent of the province's population now resides in areas with either an emergency management plan, or in the process of developing one. Furthermore since the last reporting period, the number of communities not yet engaged in emergency management planning has reduced from 64 communities to 24. FES-NL will continue to work with those remaining communities to assist them to meet their legislative requirement.

*Many fire departments across the province not only respond to structural fires within the communities they serve but also to vehicle accidents on adjacent highways.*

FES-NL recognizes the value of maintaining a core group of trained, equipped and geographically dispersed individuals specializing in emergency response and fire protection services. FES-NL once again continued to strengthen this on-the-ground capacity by delivering a Fire and Emergency Training School, in partnership with municipalities and emergency service providers. Last year, the training school was held in Clarenville from May 24-29, 2014. This school resulted in 274 participants representing 98 organizations participating in a variety of fire and emergency management training workshops encompassing 5700 instructional hours of training delivery. Workshops included topics such as National Fire Protection Association (NFPA) Firefighter I and II, Fire Operations in the Wildland/Urban Interface, Basic Emergency Management (BEM) and Emergency Operations Centre Management (EOCM). As one participant from BEM and EOCM said "I feel strongly compelled to express my gratitude for the excellent and vital training we received last week in Basic Emergency Management and Emergency Operations Centre Management. There is no other experience in my lifetime to which I can compare the value of what you folks have provided in terms of learning and increasing appreciation of emergency preparedness and response. It was obvious that there was significant commitment in preparation, delivery, and coordination of the classroom training and the top notch simulation training."

FES-NL co-sponsored, with Municipalities Newfoundland and Labrador (MNL) and the Canadian Red Cross in Newfoundland and Labrador, an Emergency Management and Response Conference in Gander from April 30-May 1, 2014. This conference focused on the role of municipalities in preparing for and responding to emergencies and disasters that can occur at any time in their communities. FES-NL facilitated several sessions that provided: an overview of our mandate, organizational structure, and role in assisting municipalities when an emergency occurs; the value in developing an emergency management plan; the role municipalities play in emergency management; and, the importance of validating emergency management plans through exercises and real life emergencies, which help to highlight lessons learned.

On April 3, 2014, the Provincial Government announced a $30,000 one-time grant to the Coalition of Persons with Disabilities-Newfoundland and Labrador (COD-NL), from the Department of Advanced Education and Skills, to work with community groups to ensure emergency planning and responses are inclusive of persons with disabilities. This grant allowed COD-NL to develop a task force to ensure emergency preparedness includes everyone, and that the diverse needs of person with disabilities are understood prior to an emergency occurring. On March 18, 2015, the Provincial Government announced that the task force had completed its work and had created two new inclusive emergency planning resources aimed at better equipping municipal planners and first responders, and helping persons with disabilities prepare for an emergency. FES-NL was an active participant on the 22 member task force which guided the creation of these resources, including an emergency planning guide and a personal information kit for persons with disabilities. The planning guide, titled "Shared Responsibility - An Inclusive Emergency Planning Guide: A Resource for First Responders and Community Leaders", as well as the new PREP (Personal Resource for Emergency Preparedness) Kit, was an idea supported with expertise and experience by FES-NL, in cooperation with other provincial and municipal, emergency management and community partners.

Finally in 2014-15, FES-NL continued its strong partnerships with the Federal / Provincial / Territorial (FPT) counterparts and Provincial / Territorial (PT) partners on a variety of issues related to fire protection and emergency management. While objectives of each group may differ, the outcome continued to be one of open communication and sharing of information amongst jurisdictions. Examples of these forums include SOREM – Senior Officials Responsible for Emergency Management (FPT); the Chemical Biological Radiological Nuclear Explosive (CBRNE) Sub-working Group of SOREM (FPT); the Atlantic Hazardous Materials Interoperability Working Group (four Atlantic provinces with Public Safety Canada); CCEMO – Canadian Council of Emergency Measures Organizations (PT); the Canadian Council of Fire Marshals and Fire Commissioners (FPT); the National Fire Protection Association Public Educators Network; Canadian Fire Service Education, Training and Certification Council; and Deputy Ministers Responsible for Emergency Management (FPT). In addition, FES-NL continued to participate as a signatory to the International Emergency Management Assistance Compact as a member of the International Emergency Management Group (IEMG). Throughout 2014-15, FES-NL's Director of Emergency Services continued in the role of Co-chair for IEMG. The Co-chairs of IEMG are shared by a Canadian and American jurisdiction. The IEMG is tasked with coordination of inter-provincial and international response to any emergencies that may occur in the Eastern Canadian provinces and New England states for which assistance is requested. FES-NL hosted an IEMG meeting in St. John's from May 6-7, 2014.

*Saw mill fire in Labrador.*

FES-NL, in cooperation with the Department of Seniors, Wellness and Social Development developed a prevention program called Be Prepared: Emergency, Fire and Falls Prevention. FES-NL is a strong advocate for promoting public education and prevention. This new public education program is targeted towards older adults and includes topics such as fire safety in the home, how to prepare for an emergency event, and slip and fall prevention. It is delivered via a presentation and includes discussion with participants and a take-away package of safety checklists. During the month of February 2015, FES-NL conducted 17 regional training sessions throughout the province to train interested community volunteers (train the trainer concept) to deliver the program in their respective communities. A total of 211 people attended these sessions to become trainers. At the end of this reporting period, 50 participants had attended Be Prepared: Emergency, Fire and Falls Prevention program.

FES-NL provided compensation to municipalities whose fire and emergency services responded to incidents outside their municipal boundaries. In the 2014-15 reporting period, local fire departments responded to 133 incidents, with FES-NL reimbursing these fire departments to a total cost of $47,200.

FES-NL provided an annual operating grant to the Newfoundland and Labrador Association of Fire Services (NLAFS) in the amount of $41,000 and an additional $60,000 to support the Learn Not to Burn Program. The Learn Not to Burn Program is a highly recognized and successful fire prevention initiative that teaches primary school-age children how to prevent and escape a fire safely. The NLAFS staffs a position solely dedicated to advancing this initiative throughout Newfoundland and Labrador. The provision of these funds supports the communications and public education efforts of the Provincial Government.

FES-NL continues to bring closure to outstanding claims under the DFAA program with the Federal Government. During this period, FES-NL worked on three claims: Stephenville Flood 2005; Gambo Flood 2008; and Hurricane Igor 2010. In June 2014, a final payment of $18,461,755 was received from the Federal Government for the 2005 Stephenville Flood. The Federal Government concluded their final audit on the Gambo 2008 claim but the final payment remains outstanding. On December 31, 2014, FES-NL forwarded its final submission for Hurricane Igor. It is anticipated that the final audit will be completed in the next reporting period. However, based on work performed thus far on the claim, FES-NL received an interim payment of $10 million on March 31, 2015. It is anticipated that the final payment for Hurricane Igor will be received in fiscal year 2015-16.

In fiscal year 2014-15, the Provincial Government made a record-breaking investment in the province's fire service. Budget 2014 announced $5.03 million for the purchase of firefighting vehicles and equipment cost-shared with communities throughout Newfoundland and Labrador. Twenty-three (23) firefighting vehicles, including rural response units, pumpers, tankers and all-terrain vehicles, were purchased and supplied to communities such as York Harbour, Happy Valley-Goose Bay, St. Bride's and Heart's Delight-Islington. Of the funds spent, nearly $1.3 million was targeted to firefighting equipment, such as self-contained breathing apparatuses, portable pumps, thermal imaging cameras, radios, pagers and personal protective equipment in 125 communities from one end of the province to the other. The purchase of new firefighting vehicles and equipment not only provides enhanced fire protection capacity in our communities but also represents significant support to our province's volunteer firefighters who give so freely of their time to protect Newfoundlanders and Labradorians.

In 2014-15, there were a number of small scale events that required FES-NL to assist with coordination of response and recovery efforts. These events were mostly related to community water supplies and included incidents in Petley, St. Paul's, Grand Bank, and Hopedale. These communities were faced with unexpected water supply interruptions and required FES-NL to work with the communities and various emergency management partners to lessen the impacts of these interruptions, explore alternatives for water supply delivery, and identify actions that are required to resolve water supply issues. FES-NL also assisted the Town of Badger during this reporting period when water levels on the Exploits River began to rise due to ice formation. While this is not an uncommon occurrence for the Town, it did require a concentrated and coordinated response on behalf of numerous emergency management partners to ensure public safety.

The Ebola outbreak in 2014, which had global implications, required the province to evaluate its readiness and to assess what would be required to respond if a case was confirmed in Newfoundland and Labrador. To that end, on December 8, 2014, FES-NL hosted a meeting of emergency management partners, including: the departments of Health and Community Services, Advanced Education and Skills, as well as the Regional Health Authorities; policing agencies; and other emergency management partners to discuss preparedness and response activities related to the risk of a confirmed case or an outbreak. The result of this meeting was a more informed and prepared group should a case of Ebola or similar virus occur in the province.

In March 2015, FES-NL presented at the annual Clean and Safe Drinking Water Workshop, hosted by the Water Resources Management Division of the Department of Environment and Conservation. This workshop brought together water supply operators, government officials and the private sector to discuss ongoing and emerging issues in drinking water quality and safety. FES-NL presented on the link between emergency management planning and water supplies; highlighting the fact that the maintenance and delivery of safe drinking water is considered a part of the critical infrastructure within a community. Emergency management plans should reflect the importance of safe drinking water supply to residents.

FES-NL hosted a briefing by the Canadian Hurricane Centre (CHC) with our emergency management partners on June 17, 2014. The CHC provided a review of the 2013 hurricane season, predictions for the upcoming 2014 season, and their role in supporting our province should a hurricane enter our region. This session was well-attended and provided an opportunity for the CHC and our emergency management partners to discuss various aspects of hurricane development, forecasting models, and impacts.

As a result of Blackout 2014, FES-NL and some utility companies including Newfoundland and Labrador Hydro (NLH), Newfoundland Power (NP), and Bell Aliant (BA) conducted a "winter preparedness" meeting in December 2014. This forum provided an opportunity to review any changes in the reporting of service outages, confirmed notification protocols, and ensured that the appropriate contact information was shared by these critical infrastructure owners and operators. This proved to be a worthwhile activity as all partners were informed when service interruptions occurred during the winter months.

*Fire and Emergency Services-Newfoundland and Labrador may also respond to emergencies such as the Daniel's Harbour landslides on the Northern Peninsula.*

As FES-NL continues to work to achieve progress on further enhancing the development of a modern and robust emergency management system in Newfoundland and Labrador as identified in its Mission Statement, two issues were identified as priorities for the Minister Responsible for FES-NL for the fiscal year past and the next two fiscal years: strengthening support for municipal fire protection services; and emergency management.

## Issue One

- Strengthening support for municipal fire protection services

The fire protection services system in Newfoundland and Labrador includes 274 municipal fire departments located across the province. These fire departments include career fire departments, volunteer fire departments, and combination (previously referred to as composite) fire departments which are a combination of paid and volunteer firefighters. Regardless of the type of municipal fire department, all are owned and operated by their respective municipalities or regional service boards. FES-NL is the primary source of advice for these fire departments on organizational, technical and tactical issues. FES-NL is also responsible to provide the legislative framework regarding the provision of fire protection services in the province and sets and develops training standards or adopts national standards to facilitate consistent application.

Over the past four years FES-NL has, in cooperation with all municipalities and their fire departments, completed municipal fire protection assessments. These assessments have assisted municipalities to make informed decisions about the type and level of fire protection services that can be provided in their communities. In some instances, this has led to the sharing of fire protection services amongst municipalities through the effective allocation of firefighting equipment and human resources resulting in enhanced service provision. FES-NL continued to work with willing municipalities to pursue the sharing of fire protection services where appropriate. In addition, FES-NL completed a review of its fire protection services training programs by consulting with the fire service. This review resulted in a change in the delivery format from offering two fire and emergency services training schools with limited regional training to now offering one fire and emergency services training school per year, supplemented by enhanced regional training opportunities (further details provided below). Furthermore FES-NL introduced a new application process for firefighting equipment and vehicles thereby improving the Provincial Government's evaluation process for awarding municipalities with equipment and vehicles.

FES-NL is now better positioned to identify provincial trends in the provision of fire protection services, seek opportunities to support the sharing of these services and deliver responsive training. This is directly related to the Provincial Government's strategic direction of improved emergency preparedness for all citizens and communities in Newfoundland and Labrador.

**Goal:** By March 31, 2017, FES-NL will have supported communities' capacity to provide enhanced fire protection services

**Objective:** By March 31, 2015 FES-NL will have provided information to local governments and their fire departments to support improvements in the delivery of municipal fire protection services and will have offered training

**Measure:** Information is provided to local governments and their fire departments and training is offered

| Indicators (Planned for 2014-15) | Actual Performance for 2014-15 |
|---|---|
| Results of the analysis of the municipal fire department assessments are made public and shared with local governments and their fire departments | While the results of municipal fire department assessments were shared with each local government and their respective fire department upon completion, and work progressed to develop a Municipal Fire Protection Assessment Report for release to the public (a summary of all individual fire department assessments), it was in draft and not yet ready for release by the end of the reporting period. This was due to the volume of data which required analysis and took longer than anticipated. However, preliminary results of the report were presented to the Newfoundland and Labrador Association of Fire Services (NLAFS) Convention in September 2014, and also released through an *Access to Information and Protection of Privacy Act* request (MIGA/5/2015) and subsequently published online after the end of the 2014-15 reporting period. The final report is expected to be released in the first quarter of the next reporting period. |

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| Some appropriate standards of service are identified for municipal fire departments | The fire department assessment form, which included the criteria for assessing service level standards, was shared with each local government and their respective fire department as the municipal fire protection services assessment was conducted. The assessment criterion covered the entire range of issues related to the organization, operation and management of a municipal fire protection service. This included but was not limited to training, inspection programs, incident reporting, equipment and vehicle maintenance programs, respiratory protection programs, levels of service expected and provided, response areas, mutual aid, condition of fire halls, water supplies, communication systems and fire protection administration. The assessment process included how functional tasks and operations were conducted as well as the associated written documentation. The assessment criteria was developed in-house using the experience of FES-NL's staff with reference to the NFPA Standard 1720, Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations, and Special Operations to the Public by Volunteer Fire Departments, and NFPA 1201, Standard for Providing Emergency Services to the Public. In addition FES-NL compared the assessment criteria to other jurisdictions across Canada, most particularly Ontario, because they require each municipality to have a written comprehensive fire safety plan. While the assessment criteria dealt with all aspects of fire protection services, the two key benchmarks related to the delivery of defensive exterior fire suppression and offensive interior fire suppression/rescue. There were a number of additional levels of service regarding rescue such as vehicle extrication, water rescue and rope rescue. However, the two core services for fire suppression were defensive exterior and offensive interior suppression/rescue. During the assessment process, the municipal authority confirmed the level of fire protection service expected and approved by the municipal authority for its fire department. Fire departments were then graded as Acceptable, Needs Improvement or Unacceptable in each criterion area. |

| | |
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| Emergency response zones for municipal fire departments are identified | Emergency response zones for municipal fire departments were identified as part of the implementation of province-wide Basic 911, pursuant to the *Emergency 911 Act*. This Act required municipalities and emergency service providers to identify the geographical boundaries for their respective emergency response zones. To identify the emergency response zones for municipal fire departments (274 zones) FES-NL wrote each municipal authority requesting that they identify their municipal boundaries and whether or not they responded to areas outside their municipal boundaries. Once received, this information was reviewed and any areas of the province not covered by a municipal authority (gaps in fire protection services) were identified. FES-NL then approached the closest municipality to determine whether or not they would agree to cover a gap. If agreement was reached, the updated information was supplied to the 911 implementation team where it was entered into a geographic information system (GIS) mapping system. For those areas of the province where gaps in fire protection services continued to exist, FES-NL wrote those Local Service Districts without fire protection services in their area to encourage them to seek service from a neighboring community. Pursuant to the *Emergency 911 Act*, emergency service providers are required to immediately notify the NL 911 Bureau Inc. of any changes to their emergency response zones. |
| Training for fire protection services is provided with a regional focus | During this reporting period, 41 regional training courses were provided throughout the province for 1012 participants resulting in a total of 17,163 instructional hours at a cost of $20,750. These events were hosted by local fire departments that invited neighbouring fire departments to participate in a regional training event with topics ranging from defensive firefighting, self-contained breathing apparatus, vehicle extrication, hazardous materials awareness and hazardous materials operations. FES-NL supports and encourages this localized regional approach as it provides an alternative training option to the annual Fire and Emergency Services Training School conducted by FES-NL in a centralized location. Additionally, during the last reporting period, FES-NL delivered three regionally focused hazmat awareness level training courses inclusive of 95 participants, a hazmat operations level course inclusive of 33 participants, and two hazmat technician refresher courses inclusive of 17 participants in total, with a cumulative cost of $6,423 for hazmat training. |

FES-NL is pleased with its progress in providing information to local governments and their fire departments to support improvements in the delivery of municipal fire protection services and in offering training. Results of municipal fire department assessments were shared with local governments, a summary report will be made available to the public regarding these assessments, standards of service for municipal fire departments were shared during the assessment process, emergency response zones for municipal fire departments were identified during the implementation of 911, and 41 regional training events were held for the fire service throughout the province during this reporting period. In the upcoming reporting period, FES-NL will focus its efforts on promoting the sharing of fire protection services with those communities interested in exploring the possibilities.

**Objective 2015-16**: By March 31, 2016 FES-NL will have promoted sharing of fire protection services

**Measure**: Sharing of fire protection services promoted

**Indicators**:

- A guideline that identifies models for the sharing of fire protection services is developed
- The guideline for the sharing of fire protection services is shared with local governments and their fire departments
- Success stories for the sharing of fire protection services are posted on FES-NL's website
- A cost analysis that identifies the projected costs of delivering fire protection services using a shared model of service delivery is developed
- Potential areas within the province that present potential opportunities for sharing fire protection services are identified

## Issue Two

- Emergency Management

Over the past four years, FES-NL has successfully embarked upon an aggressive emergency management agenda. FES-NL, in partnership with internal departments and agencies, produced the first provincial emergency management plan (PEMP). The PEMP was then revised and updated in January 2014 in accordance with sound emergency management practices. FES-NL is now better positioned to expand the PEMP to include external emergency management partners and stakeholders. In addition, real life events and 'table top exercises' occurred that have validated the PEMP and led to ongoing enhancements.

A table top exercise is a group discussion guided by a simulated emergency event or disaster designed to review the procedures and processes that would be used in a real emergency event or disaster.

FES-NL also actively engaged many municipalities in the emergency management planning process with 99 per cent of the population currently covered by either an approved emergency management plan, or within a municipality that has initiated the emergency management planning process. In some cases, the emergency management plan is a regional one which encompasses two or more municipalities. For smaller municipalities, FES-NL has modified the municipal emergency management planning process to address their unique circumstances. While some municipal emergency management plan validation has occurred, more municipalities need to participate in exercising their emergency management plans and FES-NL made progress in this regard in the 2014-15. FES-NL has focused its efforts upon assisting more municipalities to validate their emergency management plans through a combination of training and exercising, and encouraging municipalities to include their local emergency management stakeholders in these processes. FES-NL has adapted its training program as necessary to support this new focus on municipal emergency plan validation. All of these actions are consistent with the Provincial Government's strategic direction of improved emergency preparedness for all citizens and communities in Newfoundland and Labrador.

Finally, FES-NL was actively engaged in helping to meet the Provincial Government's commitment to expand Basic 911 service via landline telephones throughout the province and begin planning for Next Generation (NG) 911, which provides caller and location information as well as enabling texting and photo sharing. Basic 911 was implemented on March 1, 2015, and a not for profit corporation at arm's length to government – the NL 911 Bureau Inc. – was established to operate the province-wide 911 service.

FES-NL is the primary point of contact between the Provincial Government and the Bureau. The Bureau will soon be categorized according to the *Transparency and Accountability Act* and is required to develop a plan and publically report on its work and progress.

**Goal**: By March 31, 2017, FES-NL will have enhanced the emergency management capacities of partners, communities, and governments

**Objective**: By March 31, 2015 FES-NL will have supported municipal emergency management capacity

**Measure**: Municipal emergency management capacity supported

| Indicators (Planned for 2014-15) | Actual Performance for 2014-15 |
|---|---|
| Increase municipal participation in emergency management plan validation processes | In this reporting period, FES-NL participated in 8 emergency management plan validation processes (also known as exercises) with 41 communities and their respective emergency service providers totaling 384 participants. This represents the highest number of communities participating in emergency exercise opportunities compared to approximately 10 communities from the previous reporting period. FES-NL accomplished this indicator through the further development of regional emergency management plans, encouraging lead communities to invite surrounding communities to participate in emergency management exercises, and creating exercise scenarios that would impact multiple communities. Emergency management exercises provide important opportunities to validate existing emergency management plans, confirm roles and responsibilities, and may lead to revisions to the plans based on the lessons learned. Emergency management exercises provide a safe environment whereby all participants can actively engage in discussions about emergency response and recovery activities. They also facilitate relationship building amongst all those that would be involved when an actual emergency occurs. Emergency management plan validation processes include: focused discussions that leads to familiarization with roles and responsibilities; table top exercises that introduces a scenario that requires responses to be considered through group discussion; communications exercises that requires some deployment of resources and focuses on the technical capabilities of communication systems; field exercises which are a complex, resource deploying set of responses to a scenario. Most of the exercises in this reporting period were table top exercises however some chose to undertake a field exercise. Lastly, FES-NL presented a session at the annual Professional Municipal Administrators' (PMA) conference focused on the importance of exercising emergency management plans and how to conduct various types of exercises. |

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| Encourage local emergency management partner involvement in the municipal emergency plan validation processes | In 2014-15 FES-NL promoted and encouraged the goal of including as many local emergency management partners as possible in municipal emergency plan validation processes during the planning for these exercises. This was accomplished by involving emergency management partners in the development of municipal emergency management plans, identifying emergency management partner mandates, and promoting the opportunity for emergency management partners to validate their own emergency management plans, policies and procedures. This resulted in 384 individuals that participated in the eight exercises that occurred in this reporting period. These participants included, among others, policing services, firefighters, emergency medical personnel, Regional Health Authorities, local representatives from Provincial Government departments, volunteers from Non-Governmental Organizations and local representatives from private sector industries such as a local business or utility provider. |
| Offer Incident Command System (ICS) training, level 100 and 200 | FES-NL offered ICS training, level 100 and 200 throughout the reporting period. The incident command system is a standardized on-site management system designed to enable effective, efficient incident management during emergencies. Forty-three individuals completed ICS 100 and eight completed ICS 200. As ICS 100 is a computer based training, it allows for a greater uptake from potential participants and FES-NL expects higher participation rates in the upcoming fiscal year. ICS 100 is a prerequisite course for ICS 200 which is a traditional classroom based course conducted during Fire and Emergency Services Training Schools. |

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| Implement province wide Basic 911 service | Province-wide Basic 911 service was implemented on March 1, 2015 allowing all landlines and cellular customers with access to a cellular signal to call 911. Prior to this date, approximately 40% of the province's population could dial 911 by landline and get a 911 call taker. One of the key accomplishments was the passage of the *Emergency 911 Act* which received Royal Assent in the House of Assembly on June 5, 2014. This Act provided the legislative framework for the expansion of province-wide Basic 911 service, and the implementation of Next Generation 911. In particular, it established the NL 911 Bureau Inc. as an arm's length to government non-profit corporation tasked with managing and operating the 911 service; provided for the creation of a governing Board of Directors; and, provided the authority for the Lieutenant Governor in Council to establish fees charged to subscribers of wireless and land-line telephone services, to fund the 911 emergency telephone service on a cost recovery basis. Subsequently on September 24, 2014, the 911 fee of 75 cents per phone line was established via the *Emergency 911 Fee Regulations* and came into effect on March 1, 2015. Following the completion of the legislative and regulatory framework, in August 2014 the geographical boundaries for two Public Safety Answering Points (call taking centres for the 911 emergency telephone service) were established and agreements for their operation were signed with both the City of St. John's and the City of Corner Brook in February 2015. On January 28, 2015, the Provincial Government announced the appointment of the first ever Board of Directors for the NL 911 Bureau Inc. The Board held its first meeting March 25, 2015. Also by March 31, 2015, all initial staff (four positions) to support the work of the NL 911 Bureau Inc. were hired and subsequently located in new office space in St. John's. |

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| **Support the work of the NL 911 Bureau Inc. in planning for Next Generation 911** | FES-NL was available to work with the NL 911 Bureau Inc. (the Bureau) in planning for Next Generation (NG) 911. FES-NL worked with the Human Resource Secretariat to classify and recruit positions for the Bureau beginning in September 2014, and the position descriptions for the Executive Director, Program Analyst, and Technology (GIS) Analyst outlined specific accountabilities related to NG 911. On January 23, 2015 the Minister Responsible wrote to each of the Bureau Board members confirming their appointments and outlining her expectations of the Board including prioritizing the public commitment for NG 911. However, Province-wide Basic 911 was not implemented until March 1, 2015, two months later than anticipated. During the month of March, the Bureau was actively involved in establishing its corporate office, so the work of the Bureau on NG 911 did not commence. Now that Basic 911 is operational and the corporate office established, FES-NL will support the work of the Bureau in planning for NG 911 in the next reporting period and informed by Pomax Inc., "A Final Report on A Feasibility Study for a 9-1-1 and/or Enhanced (E-9-1-1) System in the Province of Newfoundland and Labrador" (2012), which is online at the FES-NL website and available to the Bureau. Pomax estimated it would take at least three years to improve the accuracy and reliability of a civic mapping data system, and to resolve all data-related civic addressing issues and gaps so as to implement NG 911. However, civic addressing is not essential to the operation of province-wide Basic 911, as the 911 caller needs only verbally identify their location and the nature of their emergency for the operator to determine the relevant emergency responder to which to transfer the call. The local police detachment, fire department or ambulance service will know their communities, local geography and unique place names and be able to identify the precise location in the manner they do today. |

FES-NL supported municipal emergency management capacity by increasing municipal participation in emergency management plan exercises, encouraging local emergency management partner to participate in these exercises, offering Incident Command System (ICS) training, level 100 and 200, and implementing province wide Basic 911 service. FES-NL is pleased with the progress that was achieved during 2014-15.

With regards to supporting the work of the NL 911 Bureau Inc. in planning for Next Generation (NG) 911, the Bureau will soon be categorized according to the *Transparency and Accountability Act* and is required to develop a plan (a Strategic, Business or Activity Plan) and publically report on its work and progress. It is anticipated that advancing NG 911 will be identified in the Bureau's plan.

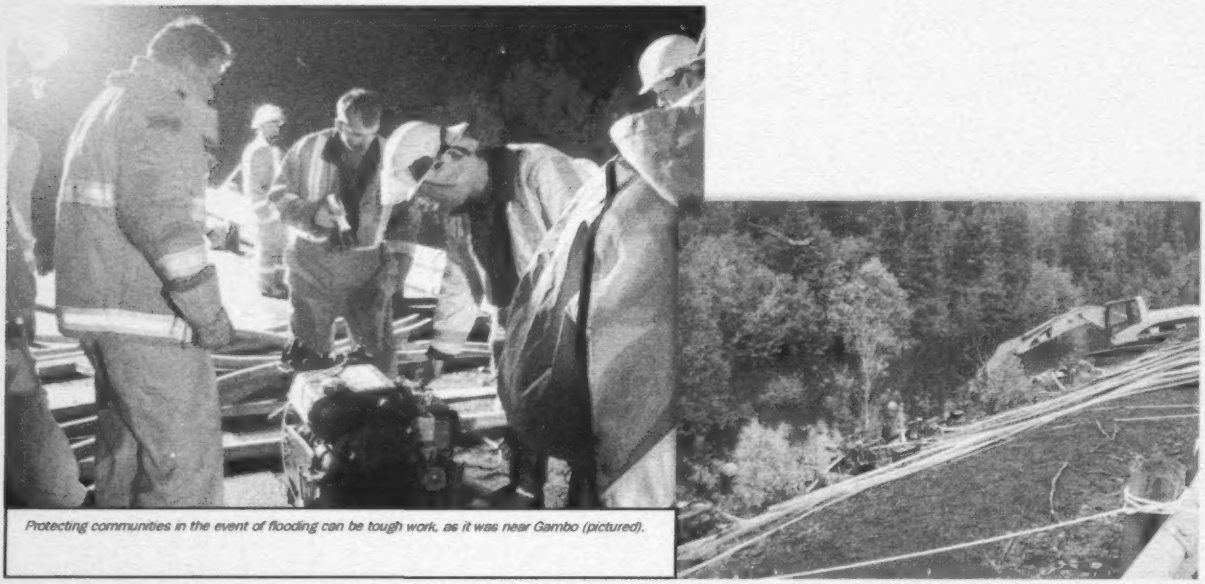
In the upcoming reporting period, FES-NL will focus its efforts on reviewing and validating the provincial emergency management plan.

**Objective 2015-16**: By March 31, 2016 FES-NL will have advanced provincial emergency management plan validation

**Measure**: Provincial emergency management plan validation advanced

**Indicators**:

- Roles and responsibilities of FES-NL staff are clarified prior to activation of the Provincial Emergency Operations Centre
- An emergency management plan exercise to validate the Provincial Emergency Management Plan is completed
- A review of the Provincial Emergency Management Plan is initiated
- A review of the *Emergency Services Act* is initiated



*Protecting communities in the event of flooding can be tough work, as it was near Gambo (pictured).*

Since its creation in 2007, FES-NL has been focused on developing and maintaining a modern and robust fire and emergency management system for the Province of Newfoundland and Labrador. The agency has made considerable progress and wants to sustain momentum. This is consistent with our 2017 Mission noted on page 9.

As outlined in the performance report section of this annual report, province-wide Basic 911 was implemented throughout Newfoundland and Labrador as of March 1, 2015. This was a significant accomplishment as many areas of the province did not have access to a 911 emergency telephone service. Basic 911 is a way to quickly contact emergency service providers using a universal and easily accessible three digit number.

NG 911 is the next step for improving the current province-wide 911 telephone service. NG 911 is an enhanced service that provides additional information automatically to the 911 call-taker, such as the caller's name and civic address. NG 911 also allows emergency services to keep pace with changing methods of communication and data transfer, such as text messaging and video sharing. In the year ahead, FES-NL will work closely with the NL 911 Bureau Inc. as it leads the planning for NG 911. The work ahead for FES-NL includes supporting the Bureau as it: reviews other Atlantic Provinces' 911 services to exchange information regarding best practices and lessons learned from those jurisdictions that have already implemented NG 911; makes contact with pertinent Government of Newfoundland and Labrador departments that have a role in NG 911 implementation; and, develops an NG 911 implementation strategy.

The completion of the municipal fire department assessments over the last four years represents an immense undertaking and an important milestone for the future of fire protection services in Newfoundland and Labrador. Individual assessment reports provided crucial information to municipalities, local service districts and Inuit Community Governments, and provided an important baseline of information that will drive further improvements in the fire service throughout the province. FES-NL is now better positioned to identify provincial trends in the provision of fire protection services, seek opportunities to support the sharing of municipal fire protection services, and deliver responsive training more effectively. FES-NL will work with Municipalities Newfoundland and Labrador (MNL), Newfoundland and Labrador Association of Fire Services (NLAFS), and Professional Municipal Administrators (PMA) in all these areas. The challenge will be for all partners to find effective and creative ways to support the large number of local and regional fire departments (274 in total), many of which require improvements or enhancements, to ensure the best possible fire protection service is available for residents into the future. FES-NL will at the same time strive to continue to reassess local and regional fire departments to measure success or future needs.

The need for enhanced emergency preparedness has become even more prevalent in recent years due to a number of large scale emergencies and disasters having occurred in this province. Since the proclamation of the *Emergency Services Act* in 2009, much work has been done to increase the number of communities that have emergency management plans developed. Newfoundland and Labrador now has 99 per cent of its population residing in areas with these plans in place. But having a plan is not enough. Communities, emergency management partners and critical infrastructure providers must now work with FES-NL to validate and exercise their plans and participate in training opportunities that are offered. Good emergency management practice suggests plans should be reviewed on a regular basis and updated with revisions from lessons learned during opportunities to exercise them as well as insights gained from emergency management training. FES-NL's challenge is to look for more and more opportunities to encourage validation and exercising of emergency management plans among the many communities throughout the province, and offer assistance as needed.

Expenditures and revenue figures included in this document are based on public information provided in the Report on the Program Expenditures and Revenues of the Consolidated Revenue Fund for Fiscal Year Ended 31 March 2015 (unaudited). FES-NL is not required to provide audited financial statements.

| | | | Estimates | |
|---|---|---|---|---|
| | | **Actual** | Amended | Original |
| | | $ | $ | $ |
| **6.1.01** | **Executive Support** | | | |
| | 01. Salaries | **691,541** | 691,800 | 604,400 |
| | Operating Accounts: | | | |
| | *Employee Benefits* | **1,928** | 2,000 | 3,000 |
| | *Transportation and Communications* | **21,558** | 23,500 | 23,500 |
| | *Supplies* | **5,419** | 6,000 | 12,000 |
| | *Purchased Services* | **372,288** | 375,000 | 400,700 |
| | *Property, Furnishings and Equipment* | **1,287** | 1,300 | 2,000 |
| | 02. Operating Accounts | **402,480** | 407,800 | 441,200 |
| | **Total: Executive Support** | **1,094,021** | 1,099,600 | 1,045,600 |
| **6.01.02** | **Fire Services** | | | |
| | 01. Salaries | **551,520** | 562,700 | 574,700 |
| | Operating Accounts: | | | |
| | *Employee Benefits* | **11,303** | 7,000 | 7,000 |
| | *Transportation and Communications* | **100,555** | 122,100 | 122,100 |
| | *Supplies* | **71,261** | 62,300 | 72,300 |
| | *Purchased Services* | **237,326** | 250,300 | 250,300 |
| | *Property, Furnishings and Equipment* | **476** | 2,300 | 2,300 |
| | 02. Operating Accounts | **420,921** | 444,000 | 454,000 |
| | 09. Allowances and Assistance | **186,000** | 186,000 | 171,200 |
| | 10. Grants and Subsidies | **215,331** | 221,500 | 241,500 |
| | **Total: Fire Services** | **1,373,772** | 1,414,200 | 1,441,400 |

| | | | | |
|---|---|---|---|---|
| **6.01.03** | **Emergency Services** | | | |
| | 01. Salaries | **715,746** | 737,300 | 713,900 |
| | Operating Accounts: | | | |
| | *Employee Benefits* | **23,932** | 800 | 800 |
| | *Transportation and Communications* | **273,654** | 297,300 | 197,300 |
| | *Supplies* | **229,691** | 34,500 | 34,500 |
| | *Professional Services* | **31,835** | 500,000 | 500,000 |
| | *Purchased Services* | **655,772** | 436,400 | 436,400 |
| | *Property, Furnishings and Equipment* | **14,414** | 39,400 | 39,400 |
| | 02. Operating Accounts | **1,229,298** | 1,308,400 | 1,208,400 |
| | 10. Grants and Subsidies | **800,000** | 800,000 | 800,000 |
| | | **2,745,044** | 2,845,700 | 2,722,300 |
| | 01. Revenue – Federal | **(750)** | - | - |
| | 02. Revenue – Provincial | **(1,575)** | (1,500) | (1,500) |
| | **Total: Emergency Services** | **2,742,719** | 2,844,200 | 2,720,800 |
| **6.01.04** | **Disaster Assistance** | | | |
| | 01. Salaries | **166,962** | 192,600 | 291,400 |
| | Operating Accounts: | | | |
| | *Transportation and Communications* | **625** | 600 | - |
| | *Professional Services* | **98,016** | 98,100 | - |
| | *Purchased Services* | **589,815** | 589,900 | - |
| | 02. Operating Accounts | **688,456** | 688,600 | - |
| | 10. Grants and Subsidies | **-** | - | 1,000,000 |
| | | **855,418** | 881,200 | 1,291,400 |
| | 01. Revenue – Federal | **(28,464,967)** | (46,166,000) | (46,166,000) |
| | **Total: Disaster Assistance** | **(27,609,549)** | (45,284,800) | (44,874,600) |
| **6.01.05** | **Fire Protection Vehicles and Equipment** | | | |
| | 10. Grants and Subsidies | **5,288,520** | 5,290,000 | 5,030,000 |
| | **Total: Fire Protection Vehicles and Equipment** | **5,288,520** | 5,290,000 | 5,030,000 |
| | Total: Fire and Emergency Services-NL | **(17,110,517)** | (34,636,800) | (34,636,800) |

**Fire and Emergency Services-Newfoundland and Labrador**
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Newfoundland Labrador

Fire and Emergency Services